

Union Steward, friends who care! (deepl traduction)

The Union exists only through its members and their desire to preserve and improve the conditions of employment and service of the Organisation.

The Union Committee does, of course, have regular meetings with the Administration and the directors of certain departments with responsibilities that potentially impact the majority of staff, but this does not allow it to know the aspirations and expectations of all colleagues.

This is where your departmental delegates come in. Service reps are colleagues who have been elected by the members who have given them their trust on their ethics, their ability to listen in confidence and their knowledge of the rules. They are organised in a network and meet regularly to exchange questions and problems that have been submitted to them in order to find appropriate solutions for everyone.

They are your first point of contact with the Union.

The service delegates are also the Union's spokespersons when important information needs to be passed on to you. A broadcast is good, a discussion is better. The Stewards are often on the front line to answer your questions and sometimes to encourage you to take action to have your rights respected. They assist you in certain steps and, when necessary, guide you to the most appropriate person to respond to your requests.

The stewards have the full confidence of the Union, which supports them and also provides them with various training courses to help them improve their service to you.

Service reps are open to others and are there to help colleagues who need it.

Do you know your service representative? Have you ever met him/her?

Is there no service representative in your department and are you interested in joining the network? You can find most of the answers to these questions on the Staff Union website: [link](#)